

# **GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED**

(Wholly owned by Government of Karnataka)

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Office of the  
Chief Engineer Electy,  
O&M Zone, GESCOM,  
Ballari

No: CEE/BLZ/SEE(O)/AEEE(O)/F-22/20-21/ 445-6

Date: 9 FEB 2021

## **Proceedings of HT & EHT Consumer meeting held on 05.02.2021 at Ballari under the chairmanship of the Hon'ble Managing Director GESCOM and Director (Technical), GESCOM.**

At the outset the Chief Engineer Elec., O&M Zone, GESCOM, Ballari welcome all the officers and EHT/HT consumers to the meeting and the proceedings are as below.

**The name of the consumers & the objections/ complaints raised in the meeting are as below**

### **1. The consumer: Sri K.M. Shivamurthy, President, the Ballari District Industries Association KIADB Industrial area Mundargi 3<sup>rd</sup> stage Ballari**

- Frequent power supply interruption in Mundargi 2<sup>nd</sup> stage Industrial area.
- Low voltage problem for sponge iron industries
- Scheduled interruption during the week days
- Additional load for upcoming /temporarily closed industries

Due to frequent power supply interruption the industries are facing huge losses and wastage of raw materials in sponge iron industries. The Scheduled interruption during the week days is causing the finical loss. The existing 10 MVA power transformer at 110Kv south station Ballari is over loaded,

EE Rural division Ballari stated that due to many overhead line crossings there are frequent power supply interruption, hence for a new dedicated line estimate is prepared for an amount of Rs.37 lakhs & tendering is under process. To overcome the overloading problem the KPTCL authorities are installing additional 10MVA power transformer at 110KV south station Ballari.

The Director (Technical), GESCOM has instructed SEE O&M Circle Ballari & EE Rural division Ballari to float the tender ,also informed the SEE, W&M circle, KPTCL, Munirabad to process/speedup the work of additional 10MVA power transformer.

**Action By:** SEE O&M Circle, Ballari  
EE O&M Rural Division Ballari  
SEE W&M Circle, KPTCL, Munirabad.



**2. Name of the consumer: Sri. Dinesh. M, Kalyani Steels, Gingera, Munirabad  
RRNo. MHT-20.**

- Power supply interruption on 220Kv HT Line
- NOC not being issued for power purchase from outside agency.
- BBC. Of Rs.29.98 lakhs is to be refunded.

Due to disturbance on 220Kv Lingapur line (tripped 2 times last year) & Voltage fluctuations in the early morning causing losses in production. The consumer's NOC is pending at corporate office for power purchase from outside agency i.e IEEX. The reason for shifting is due to higher tariff (slab) rates. The consumer has paid the BBC amount of Rs.29.98 lakhs and requests for refund.

The Superintending Engineer Elec, W&M circle, KPTCL, Munirabad stated that there are about 4-5 installations on the 220Kv Lingapur line and its difficult to avail line clear and take up maintenance works and keep the line healthy.

The Honb'le MD & DT GESCOM instructed to the Superintending Engineer Elec, W&M circle, KPTCL, Munirabad & EE O&M Division Koppal give a one month advance notice regarding availing Line clear and to take up the maintenance works. And the higher tariff rates are being policy matter & the same will be addressed to KERC. The BBC amount to be refunded will be released after the verification by the CFO, GESCOM.

**Action By:** SEE W&M Circle, KPTCL, Munirabad.  
EE O&M Division Koppal.

**3. Name of the consumer: Sri Yashwant, Secretary Ballari District Chamber of Commerce & Industry(R), K.C.Road, Ballari.**

- Frequent power supply interruption in Industrial & residential areas.
- Action is not taken to use AB cable where there are line crossing.
- Complaints are not attended immediately when addressed to the local officers.

EE Rural division Ballari stated that due to many over head HT line crossings there is frequent power supply interruption, Action will be initiated as explained in Serial No.1

The Honb'le MD & DT GESCOM informed that the consumers can directly register the complaints to GESCOM official website, which will be viewed directly by officers at corporate office. If there are any decisions to be taken by corporate office suitable action will be initiated also instructions will be issued to concerned officials for taking action.

**Action By:** EE O&M Urban Division Ballari.  
Corporate Office, GESCOM, Kalaburagi.



**4. Name of the consumer: Sri K.M.Hemayya swamy, President, Rice Mill Owners Association, C/o Sri.Shivashakthi Rice Mill, Kampli, RR No. KHT-39, KHT-44, KHT-26.**

- Part payment of pending bills(arrears)

The consumer stated that installations pertaining to rented rice mill owners, are financially weak, so he has requested to allow for part payment of bills. And also mentioned for the arrears pending for previous 2-3 months disconnection shall not be affected.

The Honb'le MD & DT GESCOM informed that part payment of bills & not affecting disconnection for a period of 2 to 3 months are policy matter & the same will be addressed to Energy Department.

**Action By:** Corporate Office, GESCOM,Kalaburagi.

**5. Name of the consumer: Sri. K.Srinivasalu Reddy, M/s Vahaini Distilleries, Tavaragere, Kustagi Taluk, RRNo. THT 56.**

- Refund of BBC Amount Rs.4,01,341/-

The consumer requested for refund of BBC Amount Rs.4,01,341/- submitted that it is pending since 2018 & the consumer requests for signed letter in above subject.

The EE O&M division Gangavathi stated that the BBC raised is correct and as per norms and BBC paid cannot be refunded.

The Honb'le DT GESCOM instructed EE Gangavathi to reply to consumer in writing accordingly.

**Action By:** EE O&M Division Gangavathi.

**5. Name of the consumer: Agriculture based HT industrial consumers of Kampli**

Requested to decrease the tariff rate to Rs.1 per unit, reduction of tax, & fixed charges and provision for late payment. Also Consumer has requested billing not to be done in off season, & to waive off the pending arrears of Ballari, Raichur & Koppal districts.

The Honb'le DT GESCOM informed that the above subject are policy matter & the same will be addressed to KERC.

**Action By:** Corporate Office, GESCOM,Kalaburagi.



**6. Name of the consumer: Sri. Manjunath, Kampli**

The consumer requested that PF penalty is being imposed even when the PF is 0.9 (Dec-2020) and 0.8 (Jan-2021) in the bills that are served.

The Honb'le DT GESCOM instructed the EE O&M Division, H.B.Halli to issue correct bill.

**Action By:** EE O&M Division H.B.Halli.

**7. Name of the consumer: Sri. Raghuram, Kampi Taluk RR No.HT 133**

The consumer stated that during failure of HT Metering cubicle GESCOM officials are not taking any steps to Repair/Replace of failed materials.

EE O&M Division, H.B.Halli stated the failed CTs, PTs & meters are to be replaced by GESCOM but due to not availability of matching CTs, PTS and other accessories the replacement is delayed, hence consumers replacing the failed materials on their own.

The Honb'le DT GESCOM instructed to the EE O&M Division, H.B.Halli in case of failed accessories to HT meter cubicle the billing has to be done on direct billing method, and bill to be served to consumer. And regarding refunding the amount spend by the consumer, is not allowed as per the prevailing rules.

**Action By:** EE O&M Division H.B.Halli.

**9. Name of the consumer: M/s NEKSRTC, work shop, Raichur, RR No.HT 79**

The consumer mentioned there is drop in voltage from morning 5am till 4pm, due to which the auto start generators in the depot/workshop has to be used even when power supply is live, causing financial loss.

The Honb'le DT GESCOM instructed to the EE O&M urban Division, Raichur to take action to change the tap positions of power transformer in 110KV Mailyabad, and maintain voltage levels as per SOP.

**Action By:** EE O&M Urban Division Raichur.

**10. Name of the consumer: M/s NEKSRTC Busstand, Koppal, RR No.HT 30 & M/s NEKSRTC Busstand, Kustagi RR No.KST-60**

- Refund of BBC amount of - Rs.17lakhs
- The A/P/S to commercial complex from the industrial installation

The Honb'le DT GESCOM instructed to the EE O&M Division, Koppal to submit a detailed report.

**Action By:** EE O&M Division Koppal.



**11. Name of the consumer: M/s NEKSRTC Busstand, Ballari RR No.HT 115.**

- The A/P/S to commercial complex from the industrial installation

The Honb'le DT, GESCOM instructed to the EE O&M Urban Division, Ballari to submit a detailed report & take action as per prevailing rules.

**Action By:** EE O&M Urban Division Ballari.

**12. Name of the consumer: M/s Vanya Steels, Hirebaganar, Munirabad Koppal, RR No. MHT-30 & MHT-46.**

- Power supply interruption.

The consumer stated that the power supply interruption of 22hrs on MHT-30 & 19hrs on MHT-46 per month which is being fed from Ginagera sub-station which is a dedicated feeder.

The Honb'le DT, GESCOM instructed to EE C&M/O&M Division, Koppal to submit a detailed report and to action to be taken to avoid such interruptions.

**Action By:** EE O&M Division Koppal.  
EE C&M Division Koppal.

**13. Name of the consumer: Sri. Govidappa, Durga LIS, Daddesugur, Sindhanur RR No. HT LIS 50.**

- Rating/calibration of meter.

The consumer stated that the installed meter in his installation is speedy, hence requested to calibrate/rate the meter and confirm regarding the accuracy of meter.

The Honb'le DT, GESCOM instructed EE MRT Division Ballari /O&M Division, Sindhanur to calibrate the meter & to submit a detailed report to consumer.

**Action By:** EE MRT Division Ballari.  
EE O&M Division Sindhanur.



**14. Name of the consumer: Sri. Vaibhav M/s Padamavathi Rice Mill, HB Halli  
RR No. HBHT-1 & 2.**

The consumer stated that Relief fund (Covid-19) is not extended to the firm and requested the same. Also it is requested to intimate the time for restoration for power supply for during unscheduled interruption.

The Honb'le DT, GESCOM instructed to EE O&M H.B Halli to take action to submit the required documents to corporate office for considering the firm requests. And regarding intimation of time of restoration of power supply during unscheduled interruption, a whatsapp group of HT consumers in the corresponding subdivision shall be created.

**Action By:** EE O&M Division H.B.Halli.

**15. Name of the consumer: Sri. Shakeeb, Commandant, District Home Guard,  
P.D.Halli RR No. M.H.I.MS.46039.**

- Billing Problem

The consumer stated that there is an abrupt rise in the bill amount i.e in the month of August-2014 it was Rs.4000/- to Rs.5000/-, & January-2017 Rs.19800, April-2017 Rs.65000/- & May-2017 Rs.1,23,615/-. The readings in the meter and the readings in the bills are not matching. Hence, request for clarification.

The Honb'le DT, GESCOM instructed to the EE O&M Rural Division Ballari to take action to calibrate the meter & to submit a detailed report to the consumer.

**Action By:** EE O&M Rural Division Ballari.

**16. Name of the consumer: Sri. Lokappa , Suzlon Global Services Ltd.,  
Gangavathi RR No. HSTWIPP 02.**

- To accept payment after deduction TDS for demand note issued for calibration/ rating of meters.
- To issue Demand note for GST payment with GST Number and other details of GESCOM (i.e GST invoice) Bill
- Clarification whether to Rate the interfacing meters once in 5years as per KERC guidelines or once in a year as instructed the MRT officers.

The consumer stated that the demand note issued by GESCOM for calibration / rating of meters. Head office of Suzlon Global Services Ltd., issues DD to local offices by deducting TDS as per IT rules, but GESCOM officers does not accept the DD (TDS deducted) payment and instructs to pay full amount as per demand note. Hence consumer has requested to accept the DDs submitted for an amount after deducting of TDS. The consumer also requested to issue a detailed GST invoice bill so as to claim the same from their end. Also states that the MRT officer's insists on rating the meter once a year but as per KERC guidelines

the interface meters are to be calibrated once in 5 years, hence sought clarification for the same.

The Honb'le DT, GESCOM instructed to the EE MRT Division Ballari to take necessary action regarding issue of Detailed GST invoice and periodical rating of meters. And regarding acceptance of payment after deduction TDS for demand note issued, EEO&M Gangavathi/ H.B.Halli to take action.

**Action By:** EE MRT Division Ballari.  
EE O&M Division Gangavathi/H.B.Halli.

Meeting concluded with vote of thanks to the officers & HT consumers who has attended the meeting.

  
**Chief Engineer Electy.,  
O&M Zone, GESCOM,  
Ballari.**

**Copy with compliment to:**

1. The Chief Engineer Electy., Operations, Corporate office, GESCOM, Kalaburgi.

**Copy for infomation to:**

2. The Superintending Engineer Elec., O&M Circle, GESCOM, Ballari/ Raichur / Koppal.
3. The Superintending Engineer Elec., W&M Circle, KPTCL, Munirabad.
4. SPS to MD/DT to place the subject before the Hon'ble Managing Director GESCOM.
5. SPS to DT to place the subject before the Hon'ble Director (Technical), GESCOM.
6. All the Executive Engineer Elec., O&M Urban/Rural/C&M Division, GESCOM, Ballari zone.
7. All the Asst. Executive Engineer Elec., O&M Urban/Rural Sub-Division, GESCOM, Ballari zone.  
AEE(O)//OC/MF.